

COVER STORY



TOP, LEFT: Tony Hagen (center) of Commercial Airplanes' Singapore office inspects an engine exhaust nozzle with Singapore Airlines engineer Gary Ong (left) and SIA Engineering Co. technician Yushar H.M. Yusoff. The BCA six-person field office, based at the customer's facility, is "a very busy place," said Hagen. **RIGHT:** Marine Corps Air Station Miramar (Calif.) F/A-18 Field Service Representatives Dennis DeLong (left) and Leroy Westergaard enter the hangar of Marine Fighter Attack Training Squadron 101 (VMFAT-101) at Miramar. **BOTTOM, LEFT:** Boeing Contract Field Team Manager Glen Degnan discusses the company's work on modifications and Block E upgrades to B-1B bombers with U.S. Air Force Maj. Gen. Elizabeth Harrell at Ellsworth Air Force Base, S.D. **BOTTOM, RIGHT:** Boeing Contract Maintenance Technician Mike White assists Marines removing an engine from an AV-8B Harrier at Marine Corps Air Station Yuma, Ariz.



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TOP: Boeing Contract Maintenance Technician Andy Davison (center) and two Marines discuss repairs to an AV-8B Harrier.

TOP, RIGHT: Customer Field Service Representatives Wayne Seale (from

left), Lucas Hernandez and Steve Jackson are among those who perform phase maintenance on F/A-18s at Marine Corps Air Station Miramar, Calif.

BOTTOM, LEFT: Tina Vesper reviews a flight-deck display issue with Emirates Technical Service engineer Javed Khawaja (right) and Emirates mechanic Jason Agnell. Vesper is one of five Field Service representatives in the Commercial Airplanes office in Dubai, United Arab Emirates.

BOTTOM, RIGHT: As Johannesburg base manager, Alan Ornik oversees Commercial Airplanes technical support to about 30 airlines operating in the southern third of Africa and the Indian Ocean region. Here Ornik reviews the 747-400 anti-skid system with South African Airways technician K.B. Mojela.



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TOP, LEFT: Field Service Logistic Support Representative Dave Oxendine locates an F/A-18 part in the supply warehouse at Marine Corps Air Station Miramar, Calif.

TOP, RIGHT: C-17 Recovery and Modification Services team members James Anderson (from left), Stan Perez and Ernie Alvarez, based out of the C-17 Long Beach (Calif.) Modification Center, performed Flotation Equipment Deployment System repairs and maintenance for Royal Air Force C-17s in the United Kingdom.

BOTTOM, LEFT: Felix Niewiadomski (left) makes up Commercial Airplanes' one-person field office at Okecie Airport in Warsaw, Poland. He works closely with Polish Airlines (LOT) representatives, including Vice President Wladyslaw Metelski (center) and Technical Director Wieslaw Wypych.

BOTTOM, CENTER: Field Service Representative Hugo Sandoval (left) and Avianca mechanic Jose Solano verify proper wire routing on the vertical stabilizer fin of an MD-83 airplane during a scheduled maintenance check. Sandoval manages Commercial Airplanes' two-person field office in Bogotá, Colombia.

BOTTOM, RIGHT: Electro-Optical Test Station Field Service Representative Tom Cline (right) discusses an alignment procedure with EOTS technician Cpl. Adam Arellano of the U.S. Marine Corps.



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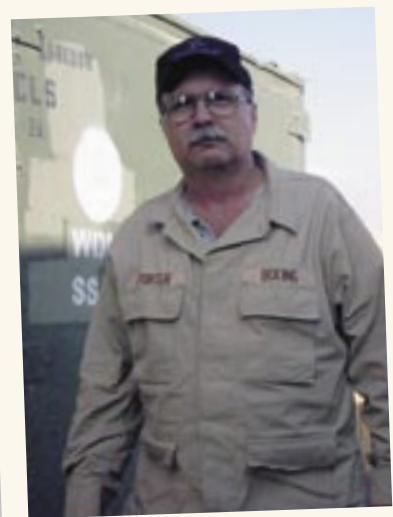
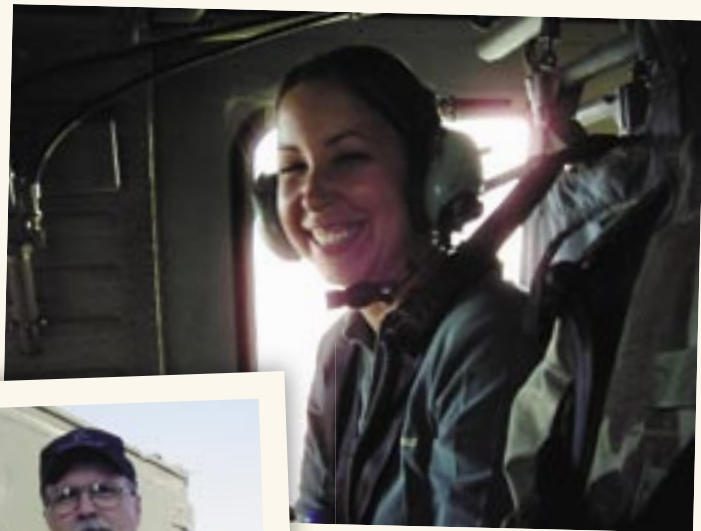
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LEFT: Field Service Representative Leroy Westergaard discusses F/A-18D front cockpit displays with Sgt. Anthony Jesmond of the U.S. Marine Corps at Marine Corps Air Station Miramar, Calif.

RIGHT, TOP: Senior Field Service Representative Larry Lively has been supporting the AV-8 Harrier since 1978. He stands on the ramp at Marine Corps Air Station Yuma, Ariz., where he's currently assigned.

RIGHT, CENTER: Customer Field Service Representative Wayne Herron instructs a U.S. Army soldier on the installation of a Fire Control Radar on an AH-64D Apache Longbow.

RIGHT, BOTTOM: Commercial Airplanes Field Service supports not only airlines but also Boeing Business Jets operated by private owners. Orlando, Fla.-based Ferd Gardiner (left) assists Franco Amarante (center) and Skip Dawson, mechanics at a BBJ customer's hangar in Fort Lauderdale, Fla.



COVER STORY

Outstanding in their field

To support military customers in times of conflict, Boeing field service representatives will go to the field with the troops they support. This "photo album" shows some customer support representatives who assisted coalition forces.

Clockwise from top center: **Rudy Fuentes**, (center blue jeans and baseball cap) and members of the squadron he supports, pose with TV personality Geraldo Rivera (green jacket) on an AH-64A Apache during the unit's tour in Iraq. **Brad Hudson** (right) stands with a U.S. Army Apache pilot in Iraq. Giving "home office" a new meaning, **Kevin Fraufenfelder** works from the tent where he lived, supporting U.S. forces in Iraq.

Senior Field Service Engineer **Ricki Brown** and Australian Army Sgt. Ian Barr discuss maintenance procedures for minor airframe sheet metal repairs. They are seated on a Chinook helicopter at a Royal Australian Air Force base. Customer Logistics Support teammate **Bill Ryan**, helmet in hand, is on the ground in Iraq. **Ron Hanna** kneels beside a hole from an enemy mortar round at the base in Iraq where he worked.

Seen on the flight line is **Richard Read**, who supported AH-64D Apache Longbows in Iraq. **Chuck Fiocoprile** takes a break in front of concrete bunker while he was supporting his unit in Iraq. **John Warren** points to a Hellfire Missile on an armed AH-64D Apache Longbow in Iraq. **Donald Porter** (in black baseball cap) supported a unit in Iraq. **Kitty Solla**, supporting Apache Longbows, is shown flying between bases in Iraq.

